



# Simple Setup Guide

*Let's Get Started!*



# Welcome to ShieldPro, Your Partner in Home Protection.

You have made a smart choice to keep what matters most safe and secure.

Our step-by-step guide walks you through the easy, DIY setup process.

[➤](#) Let's Power Up!



Start Here

# Setup Wizard

## Security Panel Setup

- 1 Connect Power:** Plug in the panel to turn it on.
  - 2 Follow On-Screen Prompts:** Connect to Wi-Fi, create your master passcode, and select the panel's location.
- ➔ Begin adding devices on the next page.



### Help isn't far away!

Partner this guide with our step-by-step video guide.

To access, visit [shieldpro.com/setup](http://shieldpro.com/setup) or scan the QR code with a smartphone.



Pull Tab

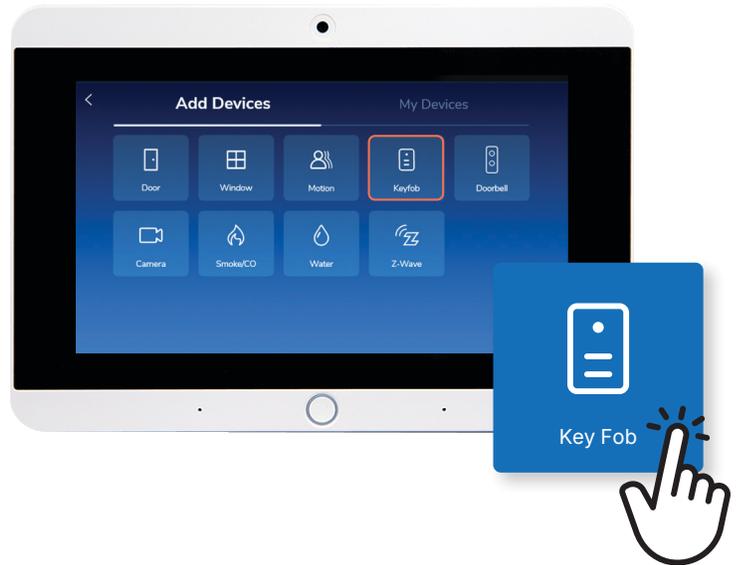
## Key Fob Buttons

**Away:** Hold for 2 seconds to arm when leaving.

**Stay:** Hold for 2 seconds to arm while home.

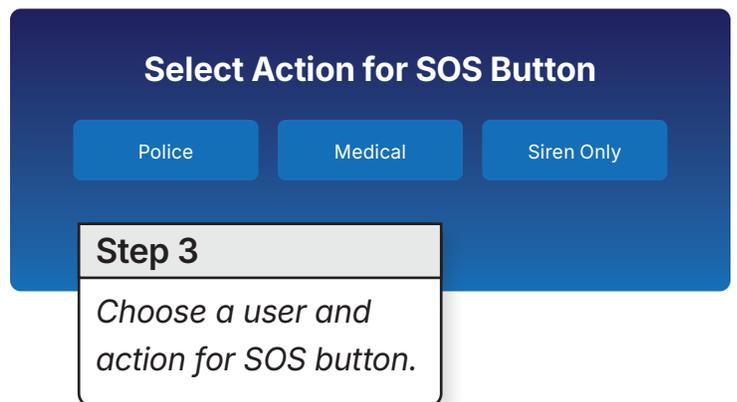
**Disarm:** Hold for 2 seconds to turn the system off.

**SOS:** Press twice for emergencies.



## Key Fob Setup

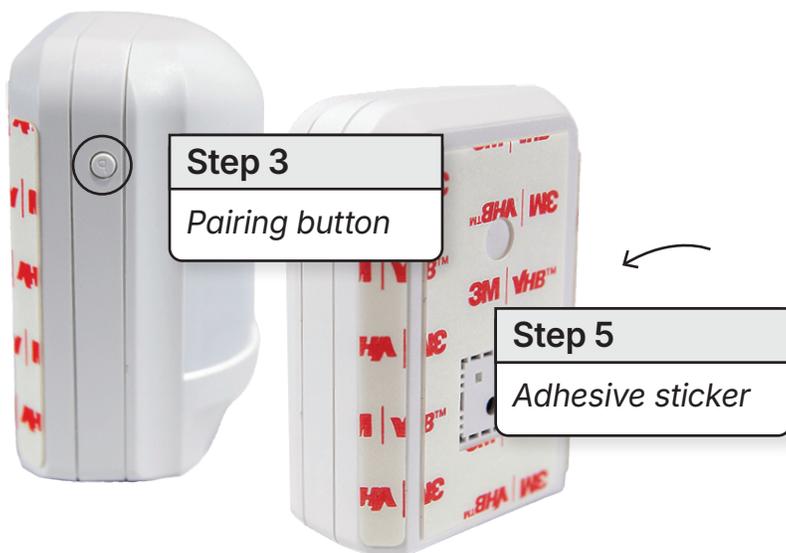
- 1 Select Device:** On the panel, select "Key Fob."
- 2 Pair:** Pull the battery tab. Press and hold any button on the Key Fob for 2 seconds.
- 3 Configure:** Select a user and choose which service the SOS button will contact.

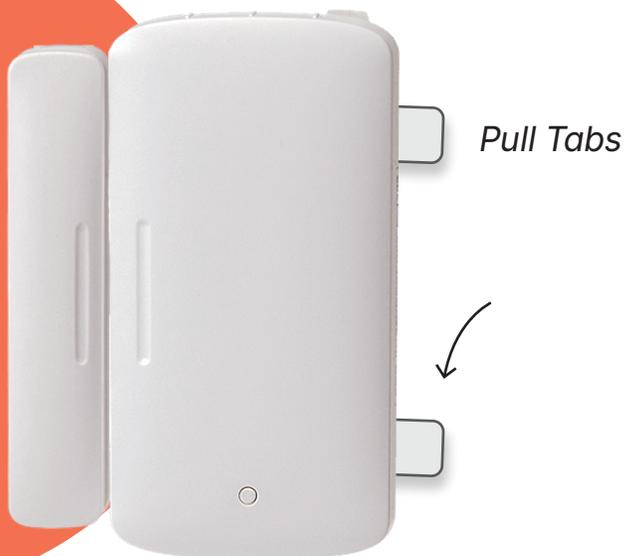


## Motion Sensor Setup

- 1 Choose Location:** Place the sensor at least six feet high, away from heat sources and pointed away from windows.
- 2 Prep Area:** Clean and dry the mounting area.
- 3 Activate:** Press "Motion" on the panel, pull the battery tab, then press the pairing button on the side of the sensor.
- 4 Select Location and Confirm Name:** Choose the sensor's location and confirm the name on the panel.
- 5 Install:** Peel the adhesive sticker and press the sensor onto the surface, applying pressure only to the hard plastic casing.

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## Door / Window Sensor Setup

### 1 Choose Location:

Doors: Place on the opening side (top or side), not the hinge side.

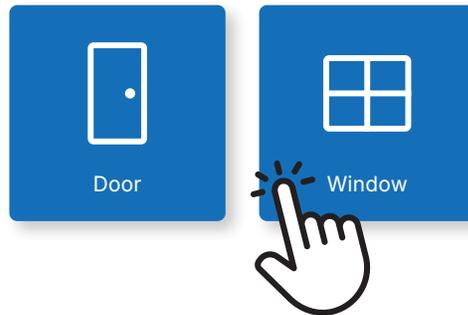
Windows: Place on the opening end (side, top, or bottom), not the closed end.

### 2 Prep Area: Clean and dry the surface for the sensor and magnet.



#### Step 1

Example sensor placements



- 3 Select Sensor Type:** Select either "Door" or "Window."
- 4 Activate Sensor:** Pull the battery tabs.
- 5 Select Location and Name:** Choose the sensor's location and name it on the panel.
- 6 Install Sensor and Magnet:** Remove adhesive backing from both. Place them with grooves facing each other, approximately one-quarter inch apart. Press firmly. Verify proper door or window operation.



## Wireless Video Doorbell Setup

- 1 Charge Doorbell:** Charge until the blue LED stops flashing.
- 2 Pair Doorbell and Join Network:** Select "Doorbell" on the panel. Press the doorbell to trigger it. Select "Yes" to join the network.
- 3 Select Location and Name:** Choose the location and name the camera after pairing.
- 4 Pair the Auxiliary Doorbell Bracket:** Press the bell icon on the Auxiliary Doorbell Bracket to pair.
- 5 Install Auxiliary Doorbell Bracket:** Place the Auxiliary Bracket in the desired location and screw it to the wall (use anchors if needed).
- 6 Secure Doorbell:** Slide the doorbell onto the Auxiliary Bracket until flush. Use the provided screwdriver and security screws to secure it (do not overtighten).



**Step 5 - 6**  
*Installed Auxiliary  
Bracket with Doorbell*

# Wireless Camera Setup

- 1 Charge Camera:** Charge until the blue LED stops flashing.
- 2 Select Location and Pair:** Select "Camera" on the panel, choose "Indoor" or "Outdoor," and press and hold the gray button on top of the camera to pair.
- 3 Join Network:** Select "Yes" to join the network.
- 4 Select Location and Name:** Choose the location and name the camera after pairing.
- 5 Choose Mounting Method:** Select from mounting with hardware, adhesive, or the versatile camera stand.

## Setup Completed!

If desired, set up the ShieldPro Mobile App to protect your home from anywhere.



**Step 5**  
*Magnetic base is mountable with both hardware and adhesive.*



**Step 5**  
*Versatile camera stand*



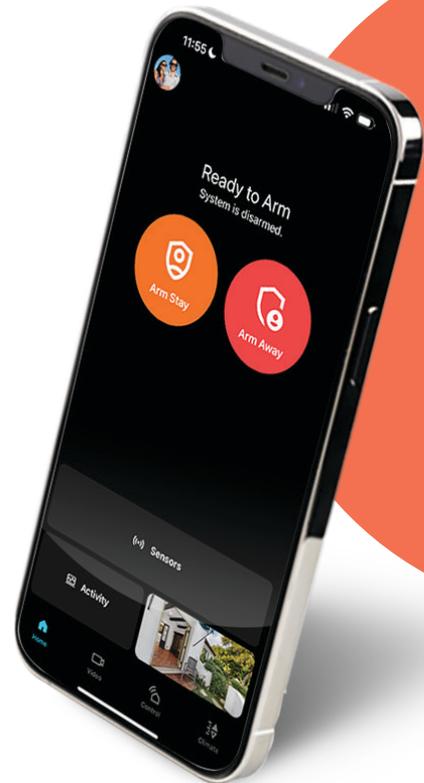
# ShieldPro App

- 1 Download:** With a smartphone, scan the QR code on the your Security Panel or displayed below.



## Download App

Scan QR to download the ShieldPro App

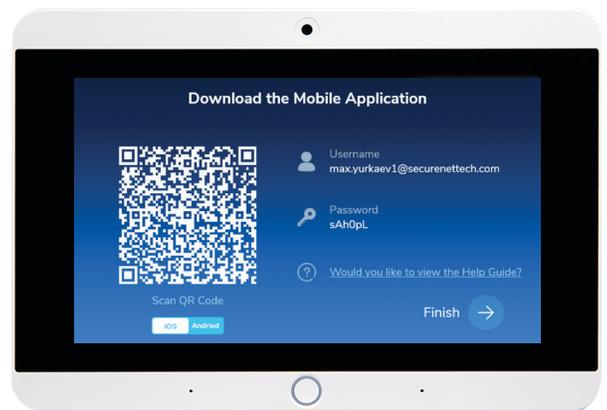


- 2 Find Credentials:** After system setup is complete, your Security Panel will display your login info.
- 3 Log In:** Enter your username and your temporary password to log in to the app.

If you forgot your username or password: Call 1-800-574-7798.

If you forgot your password only: Tap "Forgot password" in the app to reset.

- 4 Create:** Create a new password, confirm your password, then tap "Next." Sign in again using your new password.



Video Guide:  
ShieldPro  
Mobile App

# Expanding your system

Adding new devices to your existing ShieldPro system is quick and easy.

➤ Follow the step-by-step setup video for your product below.

Video Guide:  
Security Panel



Video Guide:  
Key Fob



Video Guide:  
Motion  
Detector



Video Guide:  
Door / Window  
Sensor



Video Guide:  
Wireless  
Video Doorbell



Video Guide:  
Wireless  
Camera



Video Guide:  
Flood /  
Temperature



Video Guide:  
Smoke / CO  
Detector



## Find more support

 [www.shieldpro.com/setup](http://www.shieldpro.com/setup)

 800-574-7798

