

# ShieldPro Wired Video Doorbell Quick Start Guide



The ShieldPro Wired Doorbell lets you see and talk to visitors through the mobile app or panel.

Constant power is required for operation.

## What comes in the box?

- Wired doorbell x 1
- Mounting bracket x 1
- Angle wedge x 1
- Wire caps x 2
- Wall anchors x 2
- Wall screws x 2
- Bracket screws x 8
- Security screws x 5
- Security screwdriver x 1

## Video doorbell camera parts

Figure 1: Front of doorbell

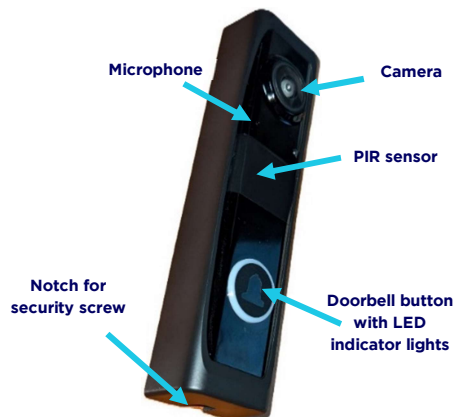


Figure 2: Back of doorbell



## Important safety instructions!



If replacing a hardwired doorbell, turn off power to the existing doorbell at the circuit breaker box before installing your new doorbell. Verify that the power is off before you start working.

## Placement tips

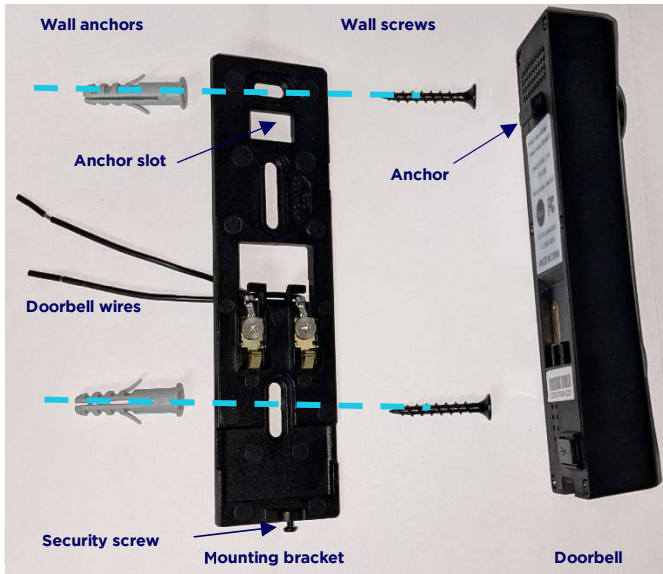
- The ideal height is 4 feet above the ground.
- If needed, use the optional angle wedge to adjust the camera viewing angle.

## Mount your doorbell

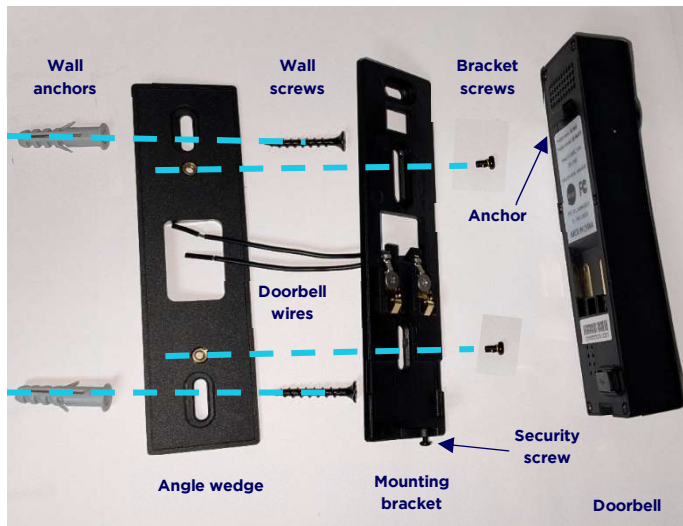
- Step 1** If replacing an existing wired doorbell, **turn off the power at the circuit breaker.**
- Step 2** Prep the location by removing any existing doorbell. Keep the wires accessible and untangled.
- Step 3** Mark your drill holes with the mounting bracket (or angle wedge) if necessary. See **Figures 3 & 4.**
- Step 4** Connect either doorbell wire to either bracket wire with the included wire caps. Tuck excess wiring into the wall.
- Step 5** Screw the bracket (or wedge with the bracket) to the wall, using anchors as needed.
- Step 6** Slide the doorbell anchor into the bracket's anchor slot until flush.
- Step 7** Secure the doorbell to the bracket with the security screws and provided screwdriver. See **Figure 1.** Do not overtighten.
- Step 8** Restore the power to the doorbell.
- Step 9** Pair the doorbell with the panel.  
**Settings** (☰ button) > **Devices** > + > Select **Doorbell** > Follow the panel's instructions to pair your video doorbell
- Step 10** Check the field of view through the app. Adjust the doorbell as desired to change the field of view.

## Installation diagrams

**Figure 3:** Installation with Mounting bracket only



**Figure 4:** Installation with angle wedge and mounting bracket



## LED lights

| LED color | Pattern              | Description   |
|-----------|----------------------|---|
|           | Cyan Flashing        | Battery charging  |
|           | Blue Pulsing         | System booting  |
|           | White Pulsing        | Ready for pairing   |
|           | White Flashing       | Pairing   |
|           | White Solid          | Ready mode  |
|           | Green Solid          | In-call mode  |
|           | Blue Solid           | Firmware upgrading  |
|           | Red Flashing         | Alarm triggered   |
|           | Yellow Solid         | Pairing failed <ul style="list-style-type: none"> <li>• Check Wi-Fi credentials</li> </ul>            |
|           | White Rapid Flashing | Wi-Fi reset <ul style="list-style-type: none"> <li>• Hold doorbell button for 20 seconds</li> </ul>   |
|           | Yellow Flashing      | Power cycle <ul style="list-style-type: none"> <li>• Hold doorbell button for 40 seconds</li> </ul>   |
|           | Blue Rapid Flashing  | Factory reset <ul style="list-style-type: none"> <li>• Hold doorbell button for 60 seconds</li> </ul> |

Questions?

Contact us at 1-800-574-7798 or [CST@shieldpro.com](mailto:CST@shieldpro.com)