

# ShieldPro Security Panel Quick Start Guide



The ShieldPro Home Security panel manages all paired ShieldPro devices with the press of a few buttons.

## What comes in the box?

- Panel x 1
- Panel security screw x 1
- Power adapter plug x 1
- Screwdriver x 1
- Wall screws x 5
- Wall anchors x 5
- Countertop stand x 1
- Panel wall-mount bracket x 1
- Plug mounting bracket x 1
- Zip tie x 1
- Outlet screw x 1

## Set up your panel

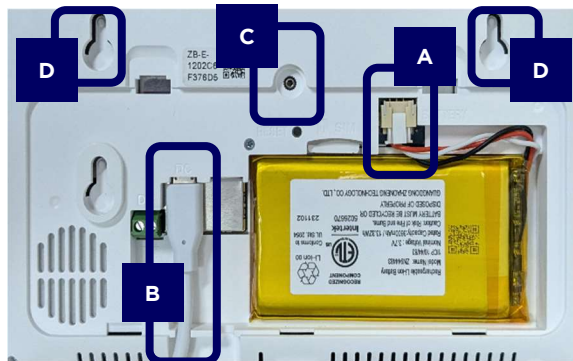
### 1. Connect the battery and power adapter

The panel requires constant power to function properly. The battery can last for up to 24 hours in the event of power failure.

- Step 1** Remove the back cover of the panel (see **Figure 1**).
- Step 2** Plug in the battery and the power adapter.
- Step 3** Replace the cover.
- Step 4** Lock the cover in place with the provided security screw.

**Figure 1:** Battery and power adapter plugs

- A. Battery plug
- B. Power adapter plug
- C. Security screw hole
- D. Mounting slots



### 2. Set up the panel

- Step 1** Plug in the panel's power cable to the wall.  
*(Recommended)* To secure the power adapter to the wall, see **Securing the Power Adapter**.
- Step 2** Follow the prompts on the panel to start setting up your account and pairing devices.  
**Note:** The wired doorbell requires power to pair with the panel. Install the doorbell *before* pairing it with the panel. See **Adding more devices later** to pair your doorbell after it's installed.
- Step 3** *(Optional)* Create additional users as needed (see **Adding more users** for details).

### 3. Mount the panel

- Step 1** Select your stand.
- Step 2** Attach panel to the stand:

#### Countertop stand:

- Insert the stand hooks into the mounting slots (see **Figure 1**).
- Slide up firmly until the stand locks into place.

**Figure 2:** Countertop stand



#### Wall bracket:

- Mount the bracket to the wall with the provided wall screws and anchors.
- Insert the stand hooks into the mounting slots (see **Figure 1**).
- Slide down firmly until the stand locks into place.

**Figure 3:** Wall bracket



Questions?

Contact us at 1-800-574-7798 or [CST@shieldpro.com](mailto:CST@shieldpro.com)

## Adding more devices later

With a few taps you can add more devices to your system at any time.

### How to add more devices at any time

- Step 1** **Settings** (☰) > **Devices** > + > Select the type of sensor or device > Follow the prompts to pair the device.

## Adding more users

Determine what type of user you would like to add:

- **Member User:** can arm or disarm the system at any time.
- **Scheduled User:** can arm or disarm the system according to a schedule you create. No access outside of the permitted schedule.
- **Temporary User:** can arm or disarm until a certain date and time. After that date, this user can no longer arm or disarm the system.

### How to add users

- Step 1** **Settings** (☰) > **Users** > + > Select the type of user > Follow the prompts to create a new user.
- Step 2** Share passcode and details with the new user.

## Securing the Power Adapter

- Step 1** Remove the screw from the outlet cover plate.
- Step 2** Align plug mounting bracket screw hole with the outlet's screw hole. Use the provided outlet screw to attach the bracket to the outlet.
- Step 3** Plug in the power adapter (see **Figure 4**).
- Step 4** (*Recommended*) Lock the adapter in place with the provided zip tie.

**Figure 4:** Power adapter and bracket, secured with zip tie.

